TRAVEL RISK MANAGEMENT SOLUTIONS
PROTECT WHAT MATTERS MOST.
It’s even more important when you are responsible for employees travelling around the world – no matter whether they journey to traditionally ‘safe’ areas or more high-risk destinations.

Of course, with the introduction of computerised traveller tracking systems, it’s become possible for management teams to quickly understand the scale of their human exposure to high-risk events.

But is that enough?

Sadly, the world is becoming a less stable place. In fact, the number of major global incidents has tripled in the last two years compared to previous years.

We have seen increased numbers of terrorist attacks, violent protests and disorder, natural disasters and fatal air crashes, road, rail and airline delays, as well as weather-orientated (and even volcano-related) disruption.

This means it is now harder than ever for companies to ensure they are fulfilling their legal and moral obligations to employees – not just in how they respond to world events, but most importantly how they prepare employees for travel.

The good news? Anvil’s range of travel risk management solutions can help.

ANVIL, THE COMPLETE SOLUTION

Many providers offer the same out-of-the-box product to every business that asks for a travel risk management solution.

But your business isn’t the same as everyone else’s. So Anvil takes a different approach.

First we invest the time to get to know you and your company. Not only what you do or where you operate, but also your culture, your processes and how you do business.

After all, each of these factors places unique risks and specific demands on your people and the way they work – risks that simply buying technology cannot address.

At Anvil, we partner with you to develop the right solution for you on our constantly innovating, continually refined technology platforms. Only then can we add the most value to your programme and integrate with your other resources.

That’s what makes a complete solution.

ONE SUPPLIER, THE WHOLE PACKAGE

It can be a complicated process to successfully implement a travel risk management programme.

To complicate it more, many providers today offer an assortment of services related to ensuring travel safety – some new and disruptive, some specialised and focused – without the experience or breadth to address your overall travel risk management strategy.

From definition to delivery, Anvil brings 30 years of expertise together in a complete package of technology, consultancy and physical solutions.

Your travel risk management programme is not simply plug-and-play. With Anvil, you can rely on one supplier, a genuinely integrated approach, and the most time and cost efficient solution to meet your obligations.
Anvil’s approach to ensuring travel safety starts with Riskmatics™, an award-winning, highly evolved risk management system specifically engineered to drive informed, timely action.

Riskmatics automatically and seamlessly monitors the location of your employees in relation to global events. It then alerts you instantly when threats and risks have the potential to impact their safety.

Simply, it means you can focus on delivering the response needed to protect what matters most.
Riskmatics™, developed and fully maintained by Anvil’s own, highly experienced IT development team, has been designed in official partnership with the world’s leading Global Distribution System (GDS) companies.

Unmatched, country-based risk intelligence keeps you fully up to date. This intelligence includes government and embassy warnings, adverse health and weather reports, international security updates, and the ability to upload content specific to your organisation. And, it’s all monitored and updated 24/7 by our extensive team of risk analysts.

With clear, accurate intelligence on present and emerging threats, you can quickly and easily demonstrate a duty of care taking informed action to warn individuals of key risks, protecting your people wherever they may be.
Our traveller protection provides a 360-degree view of traveller risk, arming you with the capabilities you need to assess, advise and act in any situation of heightened threat.

**ASSESS**

First, we help you gain a clear and accurate real-time picture of the risks your people face.

We uncover overlooked risks and strengthen your resilience to the expected and unexpected challenges of doing business today.

**Solutions include:**

- **In-depth global risk intelligence analysis and reporting**
  Delivering specific, relevant insight on political, economic, commercial, security and terrorism risks that could affect your people.

- **Travel risk assessments**
  Evaluating and documenting key potential hazards in a particular area or country, including identifying the level of risk and suggesting steps to mitigate and control it.

- **Hotel and meeting venue risk assessments**
  Gathering proximity, evacuation route and known incident reports in the vicinity of authorised hotels and venues.

**ADVISE**

Getting a clear picture is one thing. Knowing what to do about it can be quite another. That’s why we provide robust, thoughtful consultancy, analysis and policy advice, so you can be confident in your ability to deliver for your business and the people in your care, anywhere in the world.

**Solutions include:**

- **Duty of care policy consultancy**
  Performing audits and analyses to help you devise and implement a policy allowing you to meet – and far exceed – your duty of care obligations.

- **Travel safety policy consultancy**
  Working with you to formulate and apply policies promoting and protecting your employees when they are abroad, boosting their confidence and ability to work effectively.

- **Training**
  Delivered by instructors with experience living and working in unstable parts of the world, our training gives your employees the knowledge to stay out of harm’s way when abroad.
Of course, when the worst happens, you need a partner that can act fast and never leave you stranded. We deliver the on-the-ground support you need to protect people and property where and when you need it.

Solutions include:

• **24/7 medical and security assistance**
  Anvil Assist provides multilingual 24/7 medical and security aid in any emergency situation, wherever it may be around the world. Get immediate response for any employee, no matter the issue.

• **Emergency evacuations and repatriations**
  Our rapid response medical teams and security specialists will help get your people out of harm and back home safely.

• **Secure journey management**
  Providing reliable and professional drivers, close protection officers, management and monitoring of transportation arrangements, even assistance at customs, immigration and check in – we get your people from A to B with exemplary service.
STAY CONNECTED

With Anvil’s award-winning online traveller tracking, you are placed right beside your travelling population. Quickly and easily see the locations of your people as they do business in increasingly unpredictable environments.

You will be able to monitor their full trip itineraries and, should the need arise, alert them to danger or disruption.

STAY IN THE MOMENT

Harness the power of the Riskmatics dashboard to visualise the world in which your company conducts operations.

An interactive world map allows you to view the geographies and levels of risk where employees are working. It identifies your travellers, expats and physical assets such as offices, retail units, production facilities, hotels and meeting venues – along with a continuously updating chart of the area’s trending incidents.

So no matter when or where, you can instantly visualise the location of your assets in relation to reported incidents that have the potential to impact people’s safety and business continuity.

STAY INFORMED

Anvil’s comprehensive travel risk website offers a consolidated resource of relevant and up-to-date information for all countries and major cities around the world. This information is focused on facts you can depend on, both to support business travellers in unfamiliar environments, and helping those responsible for their safety with preparing risk assessments – essential for compliance with duty of care obligations.

STAY ALERT

Get notified automatically when employees book travel outside of the corporation’s agreed risk parameters (such as travel to high-risk destinations or flights on high-risk airlines).

Travel managers and security teams can authorise or deny travel arrangements based on threat intelligence and other known circumstances, or deploy risk mitigation resources to facilitate a safe trip.

Set up to receive real-time incident alerts that can be defined by exact geographic location, incident categories and threat levels of interest specific to your employees’ travel plans or business operations. Alerts can be sent directly to travellers or to those responsible for their safety.
Incidents happen on their own schedule – they never wait until you have the information you need.

With Anvil's Emergency Record Portal, a wealth of traveller information is right at your fingertips. With copies of passports and visas, full travel schedules, bookings and tickets, and medical and next of kin information at hand, you can respond quickly – and accurately – to any incident.

Anvil's eLearning courses will prepare your people for travel or deployment in unfamiliar environments with authoritative, intuitive travel intelligence.

Customise training to address your own in-house policies and procedures – and mitigate risk to both your travellers and your business.

Today, services that only provide an emergency phone number are simply not enough. Anvil goes much further.

Our Interactive Communications Platform (ICP) automatically reaches out to affected personnel during a major incident using multiple channels, including email, SMS and Text to Voice.

This service ensures employees are personally contacted, checks they are safe and assets secure, offers advice, and warns them of developing threats and live incidents in close proximity to their location. Responses that a phone number-only service simply cannot provide.
Maximise knowledge about travellers – and the information they need – with our travel risk apps.

**SOS & LOCATE**

How can you possibly know your employees’ locations precisely once they’re out on their journey? Get acute visibility of your travellers within a few metres using Anvil’s real-time device tracking software.

SOS & Locate monitors smartphones anywhere in the world through Global Positioning Satellite (GPS) technology, and combines it with incident data to keep you – and the traveller – continually up to date. A ‘Panic Button’ feature allows immediate, discreet communication in vulnerable situations, with an alert for the company to provide a response to the incident – and peace of mind to your staff.

**TRIPHUB**

Travellers can access their trip information and stay safe during travel with just one platform – TripHub. Its leading-edge capabilities interact with Anvil’s suite of award-winning technology to put the power of your Riskmatics solution into every employee’s journey.

Pre-trip research such as country and city risk information, destination vaccination requirements, and travel advice from the Five Eyes Intelligence Alliance helps travellers prepare for each journey before they go.

Once on the ground, they can get real-time threat notifications, check in to notify others of arrival at their destination, make immediate contact with medical, security or travel assistance providers, and call on additional TripHub functions to minimise their exposure to danger or disruption during travel.
Anvil offers far more than a tracking solution to keep your travellers safe – we offer Riskmatics™.

An authoritative and effective risk management system harnessing the best technology and the most experienced people to drive informed action, Riskmatics is a highly configurable platform that can be customised to create a solution that uniquely fits your business’s needs.

Contact us to find out more at enquiries@anvilgroup.com or by visiting anvilgroup.com
Anvil delivers advanced business resilience solutions that give you the actionable insight you need to ensure your operations can survive and thrive in an uncertain world.

Combining the automated Riskmatics technology platform with our analysts’ unparalleled international experience and direct on-the-ground assistance, Anvil puts you in control.

From people on the move and products in transit through to investing in new facilities and entering new markets, with Anvil, you are ready for anything.

Anvil. Protect what matters most.